



Retrofitting or modifying this product may impact fire rating, safety features and warranty. Consult with code specifications to ensure compliance with all codes and ratings.



# **Determining Handing**



The hand of a door is determined from the secure side of the door. The term "secure" means the side from which you initially unlock and enter.



Left Hand "LH", Hinges Left. Open Inward.





Left Hand Reverse "LHR", Hinges Left. Open Outward.









Right Hand "RH", Hinges Right. Open Inward.





Right Hand Reverse "RHR", Hinges Right. Open Outward.





**2** P/N 80-9150-0080-010 (10-17)



















x2









) 10-32 x 2-1/2" PFHMS

x2







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# **Testing Inside Lever Operation**



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Congratulations, you've installed the Yale nexTouch<sup>™</sup> Lock! Continue on next page to customize your product.





# **Installation Options**







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# **Programming Instructions**



Lock Activation

Master PIN Code must be created before any further programming. Max User Codes = 500



# **Creating Master PIN Code**

Creating a Master PIN Code must be performed upon installation or after resetting the lock to factory default. Programming and use of lock is not possible until this step has been successfully completed.



**14** P/N 80-9150-0080-010 (10-17)















## Adding more User Codes:

Press O Enter 4-8 digit PIN code Press O



## To end programming:





# Locking & Unlocking Door with Registered Master or User PIN Code









# **Testing Outside Lever Operation**





# **Locking Door with Privacy Button**



## **Resetting Lock to Factory Default**



When lock is reset to factory defaults all user codes (including the Master PIN code\*) are deleted and all programming features are reset to original default settings (see Factory Settings).

#### **IMPORTANT:** The outside assembly remains assembled.

- 1. Remove inside lever with the supplied lever removal tool.
- 2. Remove the battery cover with supplied hex wrench and then remove batteries.
- 3. Remove the 10-32 x 3/4" pan head screw from the center of the battery housing.
- 4. Remove the interior escutcheon from the door to access the reset button on back of escutcheon. Cables may stay connected. (See illustration at above for location of the reset button.)

- 5. Reinstall four (4) AA batteries.
   6. Press the reset button for 3
- 7. While continuing to press the
- reset button, temporarily remove one (1) AA battery.
- 8. Reinstall the battery.
- 9. Release reset button and wait approximately 15 seconds. Speaker will announce "Welcome to Yale."
- 10. Reassemble escutcheon by reversing steps 1-4.

Upon reset, Master PIN Code creation is the only option available and must be performed prior to any other programming of the lock.

# Definitions

**All Code Lockout Mode:** This feature is enabled by the Master code. When enabled, it restricts all user (except Master) PIN code access. When attempting to enter a code while the unit is in Lockout, the RED locked padlock will appear on the screen. (Main Menu selection #6.)

**Automatic Re-lock Time:** After a successful unlock, the unit will re-lock automatically after 5 seconds or for a duration selected in the **Advanced Lock Settings** (Main Menu selection #3 then #1).

**Language Setting Mode:** Choose English (1), Spanish (2) or French (3) for the lock's voice prompts. (Main Menu selection #5.)

**Low Battery:** When battery power is low, the Low Battery Warning indicator flashes RED. If battery power is completely lost, use the 9Volt battery override. To use the 9V battery override apply 9V battery, in either direction, to terminals on the touchscreen for backup power option. Activate the touchscreen and enter your pin code to unlock the door.

**Master PIN Code:** The Master PIN code is used for programming and for feature settings. **It must be created prior to programming the lock.** The Master code will also operate (unlock/lock) the lock.

**Network Module Setting:** With the optional Network Module installed, this setting becomes available (Main Menu selection #7) and allows the lock to connect with a network controller.

**One Touch Locking:** When the unit is unlocked, activating the touchscreen will lock the unit (during Automatic Re-lock duration or when Automatic Re-lock is disabled). When One-Touch Re-lock is **not** in use **(disabled)**, any valid PIN code will re-lock the lock. (Main Menu selection #3 then #3.)

**Privacy Button to Lock Door:** If Automatic Re-lock is disabled, a short 1 second press of this button will lock the door.

**Privacy Mode:** With optional Door Position Switch installed, Privacy Mode enabled thru Menu Mode and door closed, all keypad functions can be disabled with a 3 second press of the Privacy Button. Privacy Mode is disabled by default. Enable Privacy Mode thru Main Menu selection #3 then #4. With door closed, press and hold the privacy button until voice prompt indicates Privacy Mode is enabled. Privacy Mode duration ends when door is opened and voice prompt indicates Privacy Mode is disabled.

**Shut Down Time:** The unit will shut down for sixty (60) seconds and not allow operation after the wrong code entry limit (5 attempts) has been met. When the unit is in Shut down, the keypad will be flashing.

Tamper Alert: Audible alarm sounds if attempting to forcibly remove outside lock from door.

User PIN Code: The User code operates the lock. Maximum number of user codes is 500.

**Volume Setting Mode:** The volume setting for PIN code verification is set to **HIGH (1)** by default; otherwise it can be set to **Low (2)** or **Silent (3)** for quiet areas. (Main Menu selection #4.)

**Wrong Code Entry Limit:** After five (5) unsuccessful attempts at entering a valid PIN code, the unit will shut down and not allow operation. When the unit is in Shut Down, the keypad will be flashing.

## Feature Programming Through Menu Mode Using Master PIN code\*

- 1. Touch screen with back of hand or palm to activate.
- 2. Enter 4-8 digit master PIN code\* followed by  $\diamondsuit$  key.

Lock Response: "Menu mode, enter number (Enter digit corresponding to the function to be performed), prove the **A** key to continue."

function to be performed), press the 🗘 key to continue."

- 3. Follow the voice commands.
- 4. Press  $\checkmark$  key to complete the process and conclude the programming session.

\*The Master PIN code must be registered prior to any other programming of the lock.



# **Programming Troubleshooting**

Symptom	Suggested Action
Lock does not respond – door is open and accessible.	<ul> <li>Touchscreen becomes active when pressed w/whole hand. Use a larger area of the hand or fingers and verify contact with at least 3 areas.</li> <li>If touchscreen numbers are visible, check to see if they respond when pressed</li> </ul>
	<ul> <li>Check batteries are installed and oriented correctly (polarity) in the battery case.</li> </ul>
	Check batteries are in good condition; replace batteries if discharged.
	Check to see if touchscreen cable is fully connected and not pinched.
Lock does not respond – door is locked and inaccessible.	<ul> <li>Batteries may be completely discharged.</li> <li>Apply 9V battery to terminals on the touchscreen for emergency power jump option.</li> </ul>
Unit is on for a while then shows no reaction. Lights dim.	Batteries do not have enough power. Replace batteries.
Unit chimes to indicate code acceptance, but the door will not open.	<ul> <li>Check for another locking device on the door (i.e. deadbolt).</li> <li>Check the door gaps for any foreign objects between door and frame.</li> </ul>
	<ul> <li>Check that the motor cable is firmly connected into the PC board marked "MOTOR".</li> </ul>
Unit operates to allow access, but will not automatically re-lock.	<ul> <li>Check to see if Auto Re-lock Mode is enabled.</li> <li>If low battery indicator is lit (see below), change batteries.</li> </ul>
PIN codes will not register.	<ul> <li>PIN codes must consist of 4 to 8 digits to register.</li> <li>The same PIN code cannot be used for multiple users.</li> <li>Registration/management of PIN codes is set by the authority of the Master Code, which is set first.</li> <li>Contact the Master user.</li> <li>User codes must be entered within 20 seconds (while touchscreen is active) or process will have to be restarted.</li> <li>Check ✓ or gear ♀ cannot be used as part of the PIN code.</li> </ul>
Upon entering a PIN code and pressing $\checkmark$ key, the unit displays "invalid code" error or lock times out with- out responding.	<ul> <li>Check to see if All Code Lockout Mode is enabled.</li> <li>Only the Master can enable/disable Lockout Mode. Contact the Master user.</li> </ul>
Upon entering a PIN code and pressing the $\checkmark$ key, the red padlock icon appears and there are different tones.	<ul> <li>Check to see if All Code Lockout Mode is enabled.</li> <li>Only the Master can enable/disable Lockout Mode. Contact the Master user.</li> </ul>
The unit operates, but it makes no sound.	Check to see if Volume is set to Silent.
The unit responds "Low Battery"	<ul> <li>This is the alert to replace the batteries. Replace all four</li> <li>(4) batteries with new AA Alkaline batteries.</li> </ul>
Upon entering a PIN code and pressing the ✓ key, the unit responds "Wrong number of digits".	<ul> <li>The digits entered were incorrect or incomplete. Re-enter 4-8 digits followed by the check ✓ key.</li> </ul>

NOTE: When batteries are replaced, Network Module locks have a real time clock that will be set through the User Interface (UI); it is recommended to verify correct date and time particularly those locks operating under Daylight Saving Time (DST).

# Hardware Troubleshooting

Cycle lock in both the locked and unlocked positions. If problems are found:

Door is binding.

- a. Check that door and frame are properly aligned and door is free swinging.
- b. Check hinges: They should not be loose or have excessive wear on knuckles.

Latchbolt will not deadlock.

a. Either strike is out of alignment or the gap between door and jamb is too great. Realign strike or shim strike out towards flat area of latchbolt.

Latchbolt does not retract or extend properly.

Latchbolt tail and retractor are not properly positioned:

- a. Remove lockset. Look through 2-1/8" hole and verify latchbolt tail is centered between top and bottom of hole.
- b. Remove latchbolt and insert lockset. Look through latchbolt hole and verify retractor mouth is centered in hole. If not, adjust outside rose plate.
- c. If necessary, rebore holes to line up retractor and tail.

## **Factory Settings**

Settings	Factory Setting
Master PIN Code	Registration <i>required</i> *
Automatic Relock	5 Seconds
One Touch Locking	Enabled
Privacy Setting	Disabled
Volume Setting	High
Language	English
All Code Lockout Mode	Disabled
Wrong Code Entry Limit	5 Times
Shutdown Time	60 Seconds

\*The Master PIN code must be registered prior to any other programming of the lock.

#### FCC:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Warning: Changes or modifications to this device, not expressly approved by Yale Security Inc. could void the user's authority to operate the equipment.

#### **Industry Canada:**

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.

**IMPORTANT!** Tous les changements ou modifications pas expressément approuvés par la partie responsable de la conformité ont pu vider l'autorité de l'utilisateur pour actioner cet équipment.

## Yale Locks & Hardware

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**24** P/N 80-9150-0080-010 (10-17)



# Yale Yale Yale Yale Yale Z-Wave Plus Module Installation and Programming Instructions

## Installing the Z-Wave® Plus Module

**IMPORTANT:** the batteries <u>must</u> be removed prior to removing and/or inserting the network module:

- Remove battery cover and batteries.
- Remove and/or insert Network Module.
- Reinstall batteries and battery cover.





## **Enrolling/Unenrolling the Network Module:**

This device is a security enabled Z-Wave Plus product that is able to use encrypted Z-Wave Plus messages to communicate to other security enabled Z-Wave Plus products. This device must be used in conjunction with a Security Enabled Z-Wave Controller in order to fully utilize all implemented functions. This product can be operated in any Z-Wave network with other Z-Wave certified devices from other manufacturers. All non-battery operated nodes within the network will act as repeaters regardless of vendor to increase reliability of the network.

To Enroll/Add the Module (Inclusion Mode):

- Enter the 4-8 digit Master PIN code followed by the 🕑 key.
- Press the Zkey followed by the key.
- Press the 1 key followed by the 🗘 key.

To Unenroll/Remove the Module (Exclusion Mode):

- Enter the 4-8 digit Master PIN code followed by the 🖸 key.
- Press the 7 key followed by the 🗘 key.
- Press the (3) key followed by the (3) key.

Factory Reset - If No Controller:

- See the Lock Installation Manual
- Please use this procedure only when the network primary controller is missing or otherwise inoperable.

For specific Z-Wave Plus association and parameter information for your lock, please visit YaleResidential.com/ZwavePlus



**Warning:** Changes or modifications to this device, not expressly approved by Yale Security Inc. could void the user's authority to operate the equipment.

#### FCC:

#### Contain FCC ID: U4A-YRHCPZW0FM Model: YRMZW2-US

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful Interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS.

(1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRED OPERATION.

Industry Canada: Contain IC: 6982A-YRHCPZW0FM Model: YRMZW2-US

**Section 7.1.2 of RSS-GEN** Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type

and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication. En vertu des règlements d'Industrie Canada, cet émetteur radio ne peut fonctionner avec une antenne d'un type et un maximum (ou moins) approuvés pour gagner de l'émetteur par Industrie Canada. Pour réduire le risque d'interférence aux autres utilisateurs, le type d'antenne et son gain doivent être choisies de façon que la puissance isotrope rayonnée équivalente (PIRE) ne dépasse pas ce qui est nécessaire pour une communication réussie.

**Section 7.1.3 of RSS-GEN** This Device complies with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions: 1) this device may not cause interference, and 2) this device must accept any interference, including interference that may cause undesired operation of the device. Cet appareil est conforme avec Industrie Canada RSS standard exemptes de licence(s). Son fonctionnement est soumis aux deux conditions suivantes: 1) ce dispositif ne peut causer des interférences, et 2) cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

This radio transmitter 6982A-YRHCPZWOFM has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Le présent émetteur radio 6982A-YRHCPZWOFM a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

CAN ICES-3B/NMB-3B

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# Yale Yale Yale Yale Yale Yale Module Installation and Programming Instructions

### Installing the ZigBee® Module



IMPORTANT: the batteries must be removed prior

to removing and/or inserting the network module:

- Remove battery cover.
- Remove batteries.
- Remove and/or insert network module.
- Reinstall batteries.
- Replace cover.



## **Enrolling/Unenrolling the Network Module:**

This device is a security enabled ZigBee product that is able to use encrypted ZigBee messages to communicate to other security enabled ZigBee products. This device must be used in conjunction with a Security Enabled ZigBee Controller in order to fully utilize all implemented functions. This product can be operated in any ZigBee network with other ZigBee certified devices from other manufacturers. All non-battery operated nodes within the network will act as repeaters regardless of vendor to increase reliability of the network.

To Enroll the Module (Inclusion Mode):

- Enter the 4-8 digit Master PIN code followed by the 🖸 key.
- Press the 7 key followed by the 🗘 key.
- Press the 1 key followed by the () key.

To Unenroll the Module (Exclusion Mode):

- Enter the 4-8 digit Master PIN code followed by the 🔿 key.
- Press the 7 key followed by the 🗘 key.
- Press the (3) key followed by the (5) key.

#### FCC:

FCC ID: U4A-YRHCPZB0FM Model: YRMZB2

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful Interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by manufacturer could void the user's authority to operate the equipment.

**IMPORTANT!** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

#### Industry Canada: IC: 6982A-YRHCPZB0FM Model: YRMZB2

This Device complies with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions: 1) this device may not cause interference, and 2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, meme si le brouillage est susceptible d'en compromettre le fonctionnement.

#### **Important Note:**

#### **Radiation Exposure Statement:**

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

## Note Importante: (Pour l'utilisation de dispositifs mobiles)

#### Declaration d'exposition aus radiations:

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipment doit être installé et utilisé avec un mimimum de 20 cm de distance entre la source de rayonnement et votre corps.

**IMPORTANT!** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. **IMPORTANT!** Tous les changements ou modifications pas expressément approuvés par la partie responsable de la conformité ont pu vider l'autorité de l'utilisateur pour actioner cet équipment.

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# Yale Yale Yale iM1 Network Module Installation and Programming Instructions

## Installing the Yale iM1 Network Module

**IMPORTANT:** the batteries <u>must</u> be removed prior to removing and/or inserting the network module:

- Remove battery cover and batteries.
- Remove and/or insert Network Module.
- Reinstall batteries and battery cover.





## **Enrolling the iM1 Network Module:**

The Yale iM1 Network Module must be used with a Yale Assure Lock or Yale nexTouch Lock and cannot be used in conjunction with any other Yale Network Module.

To Enroll the Module:

- •Enter the 4-8 digit Master PIN code followed by the 🖸 key.
- •Press the 🔽 key followed by the 🖸 key.
- •Press the 1 key followed by the 🗘 key.



## Connecting the Yale Secure App with the Yale iM1 Network Module

- 1. After following the steps listed on other side of page for enrolling the module, download the Yale Secure app from the App Store<sup>®</sup>.
- 2. Ensure Bluetooth<sup>®</sup> is enabled on your iPhone<sup>®</sup>, iPad<sup>®</sup> or iPod touch<sup>®</sup>, and that you're within a foot of your Yale lock.
- 3. Open the Yale Secure app and agree to allow the app to access your Home Data.
- 4. If you do not have a home already created, create a new home when prompted. Tap + to add a new Yale Lock.
- 5. The app will search for your Yale Lock. Be sure that you are within close proximity (less than two feet or so). When "Yale Lock" appears, tap to add.
  \*If the lock does not appear, enter your Master Pin Code on the lock keypad, tap the gear, tap 7, tap gear, tap 1 and then tap gear.
- 6. Scan your Accessory Setup Code; shown below, or manually enter within the app.

## **Accessory Setup Code**

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